ANNE ARUNDEL COUNTY DEPARTMENT OF PUBLIC WORKS, BUREAU OF UTILITY OF OPERATIONS

AGENCY: ANNE ARUNDEL COUNTY GOVERNMENT

CONSUMER SUPPORT AND COMPLAINTS: Provides Anne Arundel County residents with water service and offers bill assistance resources. MAINTENANCE: Evaluates and resolves issues or refers customers to the appropriate source for assistance. The types of calls handled include: sewer backups, manhole issues, dirty/husty water, water pressure issues, meter ...

Baltimore City Department of Public Works, Water Bill Assistance

AGENCY: BALTIMORE CITY DEPARTMENT OF PUBLIC WORKS

CORONAVIRUS UPDATES: Water billing will resume May 8, but customers WILL NOT all receive a bill on May 8. Bills are mailed out in cycles by zip codes. Residents should expect higher than normal bills that include charges for part of March and all of April. The City is not shutting off service due to non-payment. DPW encourages customers to continue...

Maryland Access Point, Baltimore City, Information and Assistance

AGENCY: BALTIMORE CITY HEALTH DEPARTMENT

INFORMATION AND ASSISTANCE: Offers in person assistance to individuals, families and caregivers with questions and/or concerns. Connects individuals with information and referrals to other programs and benefits (such as health promotion and disease prevention, transportation services, housing and income support programs, utility cut-off assistance,...
MARYLAND ACCESS POINT, BALTIMORE CITY, SENIOR CARE

AGENCY: BALTIMORE CITY HEALTH DEPARTMENT

SENIOR CARE: Offers persons 65 and older services to assist them remain in their homes for as long as possible. Services include adult daycare, in-home aide services, medical supplies, emergency response systems, and prescription assistance.